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TO: Whomever It May Concern

FROM: L. Dee Fink, Ph.D. 

SUBJECT: Professional Work of SUSAN HOUCK

DATE: March 23, 2008

During the time I worked as director of the Instructional Development Program at the University of Oklahoma (1979-2005), we had numerous jobs done for us by Susan Houck at Document Production Services.

Susan always did her work with great diligence, care, and a high level of professionalism. She also had access to and was able to use a wide range of computer programs related to document production.

I would recommend her services to anyone, without reservation!