



The University of Oklahoma

16 February 2008

To Whom It May Concern:

Courteous, considerate, and efficient, Ms. Susan Houck's work at the University of Oklahoma's Information Processing Center was most useful to the many projects I brought her over several years. She often proved willing to work long hours, incorporate endless revisions, and able to prepare materials in a timely way. It was a pleasure to work with her.

Yours,

A handwritten signature in cursive script that reads "James J. Yoch".

James J. Yoch
Professor
Department of English